Generalitat de Catalunya
**Departament d'Educació
i Formació Professional**

Proves d'accés a cicles formatius de grau superior de formació professional inicial, d'ensenyaments d'arts plàstiques i disseny, i d'ensenyaments esportius 2025

Llengua estrangera: anglès

Sèrie 2

SOLUCIONS,

CRITERIS DE PUNTUACIÓ

I CORRECCIÓ

1. Read the text below and choose the correct answer. Draw a circle around the letter corresponding to the right answer.
[1.25 marks: 0.25 marks for each correct answer]

AI anxiety: The workers who fear losing their jobs to artificial intelligence

Claire has worked as a PR at a major consulting firm, based in London, for six years. The 34-year-old enjoys her job and earns a comfortable salary, but in the past six months, she's started to feel apprehensive about the future of her career. The reason: artificial intelligence.

5 "I don't think the quality of the work that I'm producing could be matched by a machine just yet," says Claire, whose last name is being withheld to protect her job security. "But at the same time, I'm amazed at how quickly ChatGPT has become so sophisticated. Give it a few more years, and I can absolutely imagine a world in which a bot does my job just as well as I can. I hate to think what that might mean for my employability."

10 In recent years, as headlines about robots stealing human jobs have proliferated – and as generative AI tools like ChatGPT have quickly become more accessible – some workers report starting to feel anxious about their futures and whether the skills they have will be relevant to the labour market in years to come.

In March, Goldman Sachs published a report showing that AI could replace the equivalent of 15 300 million full-time jobs. Last year, PwC's annual global workforce survey showed that almost a third of respondents said they were worried about the prospect of their role being replaced by technology in three years.

"I think a lot of creatives are concerned," says Alys Marshall, a 29-year-old copywriter based in Bristol, UK. "We're all just hoping that our clients will recognise [our] value, and choose the 20 authenticity of [a human] over the price and convenience of AI tools."

Now, career coaches and HR experts are saying that although some anxiety might be justified, employees need to focus on what they can control. Instead of panicking about possibly losing their jobs to machines, they should invest in learning how to work alongside technology. If they treat it as a resource and not a threat, add the experts, they'll make 25 themselves more valuable to potential employers – and feel less anxious.

For some people, generative AI tools feel as if they've come on fast and furious. OpenAI's ChatGPT broke out seemingly overnight, and the "AI arms race" is **ramping up** more every day, creating continuing uncertainty for workers.

Carolyn Montrose, a career coach and lecturer at Columbia University in New York, 30 acknowledges the pace of technological innovation and change can be scary. "It is normal to feel anxiety about the impact of AI because its evolution is fluid, and there are many unknown application factors," she says.

But as unnerving as the new technology is, she also says workers don't necessarily *have* to feel existential **dread**. People have the power to make their own decisions about how much 35 they worry: they can either "choose to feel anxious about AI, or empowered to learn about it and use it to their advantage".

PwC's Scott Likens, who specialises in understanding issues around trust and technology, echoes this. "Technology advancements have shown us that, yes, technology has the potential to automate or streamline work processes. However, with the right set of skills, 40 individuals are often able to progress alongside these advancements," he says. "In order to feel less anxious about the rapid adoption of AI, employees must lean into the technology. Education and training [are] key for employees to learn about AI and what it can do for their particular role, as well as help them develop new skills. Instead of **shying away** from AI, employees should plan to embrace and educate."

45 It may also be helpful to remember that, according to Likens, "this isn't the first time we have encountered industry disruptions – from automation and manufacturing to e-commerce and retail – we have found ways to adapt". Indeed, the introduction of new technology has often been unnerving for some people, but Montrose explains that plenty good has come from past new developments: she says technological change has always been a key ingredient for
50 society's advancement.

Regardless of how people respond to AI technology, adds Montrose, it's here to stay. And it can be a lot more helpful to remain positive and look forward. "If people feel anxious instead of acting to improve their skills, that will hurt them more than the AI itself," she says.

Although experts say some level of anxiety is justified, it may not be time to hit the panic
55 button yet. Some research has recently shown fears of robots taking over human jobs might be **overblown.**

November 2022 research by sociology professor Eric Dahlin at Brigham Young University in Utah, US, showed that not only are robots not replacing human workers at the rate most people believe, but some people also **misperceive** the rate at which automation tools are
60 taking over. His data showed about 14% of workers said they had seen their job replaced by a robot. But both workers who had experienced job displacement due to technology, as well as those who hadn't tended to overstate the pace and volume of the trend – their estimates were far off reality.

La solució correcta està destacada amb lletra negreta.

1. According to Claire, the quality of her work could be matched by a machine.
   a) Never.
   b) At the present.
   c) In the future.

2. The copywriter Alys Marshall hopes their customers
   a) will prefer to deal with a human than with AI technology.
   b) will value AI tools over personal attention.
   c) keep on working with them, possibly online.

3. According to HR experts, workers should
   a) refuse to use new technologies.
   b) feel fear about possibly losing their jobs to machines.
   c) learn technology as a skill to make them more valuable.

4. According to Likens, along history, humanity
   a) has not changed at all because of technology.
   b) has got used to changes in industry.
   c) has wanted to reverse the influence of new technologies.

5. The research by sociology professor Eric Dahlin showed
   a) robots are replacing most of the human workers.
   b) robots are not replacing humans at the pace some people think.
   c) robots will have replaced human beings by the end of 2024.

Pregunta	Resposta	Text de referència
1.	c	Lines 5-9: I don't think the quality of the work that I'm producing could be matched by a machine just yet," says Claire, (…)"But at the same time, I'm amazed at how quickly ChatGPT has become so sophisticated. Give it a few more years, and I can absolutely imagine a world in which a bot does my job just as well as I can.
2.	a	Lines 19-20: We're all just hoping that our clients will recognise [our] value, and choose the authenticity of [a human] over the price and convenience of AI tools.
3.	c	Line 22-25: Instead of panicking about possibly losing their jobs to machines, they should invest in learning how to work alongside technology. If they treat it as a resource and not a threat, add the experts, they'll make themselves more valuable to potential employers – and feel less anxious.
4.	b	Lines 45-47: It may also be helpful to remember that, according to Likens, "this isn't the first time we have encountered industry disruptions – from automation and manufacturing to e-commerce and retail – we have found ways to adapt".
5.	b	Lines 57-60: November 2022 research by sociology professor Eric Dahlin at Brigham Young University in Utah, US, showed that not only are robots not replacing human workers at the rate most people believe, but some people also misperceive the rate at which automation tools are taking over.

2. Choose the word or definition (a, b, c, or d) that best explains the meaning of the words below as they are used in the text. Draw a circle around the letter corresponding to the right answer. The words appear in bold in the text.
[1.25 marks: 0.25 marks for each correct answer]

La solució correcta està destacada amb lletra negreta.

1. ramping (line 27)

a) refusing   **b) increasing**   c) falling   d) preparing

2. dread (line 34)

a) fear   b) living   c) matters   d) practices

3. shying away (line 43)

a) searching   b) overcoming   **c) escaping**   d) paying for

4. overblown (line 53)

a) real   b) strange   c) boring   **d) exaggerated**

5. misperceive (line 56)

a) follow   b) hope   **c) misunderstand**   d) value

3. Read the text below and choose the correct answer. Draw a circle around the letter corresponding to the right answer.
[2.50 marks: 0.25 marks for each correct answer]

Woman shares why she quit her job just 3 days after joining. Internet reacts

A woman quit her new job after just three days of joining and shared her reasons in a Reddit post. She explained that her boss __(1)__ her for not doing her work, despite the fact that he never assigned her __(2)__ tasks. Instead, it was her colleague and mentor who assigned her work and she was diligently completing it.

The boss also questioned why she didn't stay back to complete the assigned work and accused her of being slow. Additionally, he condescendingly questioned if she had a mental health condition, __(3)__ though it was not relevant to her job.

When she mentioned that she had __(4)__ prescribed antidepressants in the past but had stopped taking __(5)__, the boss accused her of withholding information. He also accused her of disappearing for too long during toilet breaks and labelled her as argumentative __(6)__ she tried to explain. In response, she immediately resigned from her position.

"I started work for a company on Monday. Wednesday, the boss calls me in to chew me out for reasons I will mention below, and it led to me quitting. I would appreciate some insight as to __(7)__ I was justified in doing so, or if I'm overreacting," the Reddit user started her post saying this.

Commenting on the situation, a Reddit user __(8)__ out that the actions of the boss were both unethical and illegal. "If you are treated this way as a new hire in training, he would have continued to treat you this way. He would manipulate you to work __(9)__ and possibly off the clock. You did the right thing, good luck on your next job," a user wrote.

"Berating you for your work on only the third day there is a huge warning sign. Every employee in the history of the planet has needed time to get up to speed in a new environment. If they don't understand that, they aren't __(10)__ working for," another user wrote.

Text adapted from an article by
BHOWAL, Tiasa. *India Today* [online] (Jul 30, 2023)

La solució correcta està destacada amb lletra negreta.

1.	a) valued	**b) reprimanded**	c) approved	d) displayed
2.	a) best	b) someone	**c) any**	d) an
3.	**a) even**	b) that	c) so	d) ever
4.	**a) been**	b) set	c) be	d) were
5.	a) they	b) the	**c) them**	d) place
6.	a) where	**b) when**	c) who	d) than
7.	a) off	b) on	c) or	**d) whether**
8.	**a) pointed**	b) paid	c) told	d) sold
9.	a) least	b) easily	**c) harder**	d) besides
10.	a) unable	b) **worth**	c) currently	d) lately

4. Write 80-100 words about ONE of the following topics.
[5 marks]

A. Motivating people at work. Imagine you are the manager of a company or business. Write a narrative essay on how you would motivate your workers to improve their productivity, efficiency, and ambition for higher positions.

B. Advantages and disadvantages of working from home. Write an opinion essay on the pros and cons of working from home. Do you think workers would be less productive? Give reasons for your answers.

Exercici 4: Expressió escrita.
Valoreu l'exercici globalment de 0 a 5 punts segons els criteris següents:

Molt bon resultat .... 5 punts

Text coherent, amb cohesió i ben puntuat en el qual s'utilitzen d'una manera correcta estructures gramaticals complexes i variades. El vocabulari és adequat al registre del text i no es repeteix. Hi ha molt poques errades ortogràfiques, lèxiques o gramaticals i no dificulten, en cap cas, la comprensió del text.

Bon resultat .... 4 punts

Text coherent, amb cohesió i ben puntuat en el qual s'utilitzen d'una manera correcta estructures gramaticals simples, però variades. El vocabulari és adequat al registre del text i no es repeteix. Hi ha algunes errades ortogràfiques, lèxiques o gramaticals que no dificulten la comprensió del text.

Resultat adequat .... 3 punts

Text coherent, amb cohesió i ben puntuat en el qual s'utilitzen unes estructures gramaticals simples i un vocabulari senzill però variat i adequat al registre del text. Hi ha errades ortogràfiques, lèxiques o gramaticals que no dificulten la comprensió del text en la major part dels casos.

Resultat inadequat .... 2 punts

Text poc coherent, amb poca cohesió i manca de puntuació en el qual s'utilitzen unes estructures gramaticals i un vocabulari pobres i repetitius. Hi ha nombroses errades ortogràfiques, lèxiques o gramaticals que dificulten la comprensió del text.

Resultat pobre .... 1 punt

Text gens coherent, sense cohesió ni puntuació correcta. El text és difícil d'entendre a causa de les nombroses errades ortogràfiques, lèxiques o gramaticals.

Mal resultat .... 0 punts

Text que no s'adequa a l'opció escollida i la comprensió del qual és molt difícil o impossible.

Descompteu 0,5 punts si el text redactat no té l'extensió mínima indicada.